

Sent: Monday, July 1, 2024 10:27 AM

To: Business Licence <business.licence@brent.gov.uk>

Subject: Re: New Premises - Flames Burger Kitchen, 787 Harrow Road, HA0 2LP - 31577

Good morning

Hope you're well. In response to the representations from the ward councillors Paul Lorber and Teo Benea; I would be grateful if you could bring to their attention the steps we have put in place to promote the four licensing objectives whilst providing late night refreshments.

1- after 23:00 the premises will be closed to walk-in customers, except for those collecting pre-placed orders.

2- there will be no provision for customers to consume their meals in the premises after 23:00

3- there will be no provision for customers, delivery drivers or anyone else to remain inside the premises unless collecting pre-placed orders

2- we do not sell Alcohol

3- after 23:00 no music will be played in the premises

4- we have installed a digital colour cctv system, where recordings will be kept for at least 31 days.

5- recordings will be available at the request by police or any authorised officers if and when needed

6- CCTV in operation sign will be clearly displayed in the premises

7- an incident/accident log book shall be maintained and will be available for inspection by authorised officers of Brent Council/ police

8- a prominent legible notice will be displayed requesting patrons to leave the premises/area quietly to avoid disturbing the local residents

9- a clear prominent notice will be displayed by the exit requesting patrons to dispose of their waste in the litter bins

Additionally we have reduced the hours from the initial application from Monday- Sunday 23:00- 05:00 to Monday- Thursday 23:00 - 01:00 and Friday- Saturday 23:00 - 03:00.